

MILO Privacy Policy

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Thank you for using MILO. This describes how we collect, use, and handle your personal data when you use MILO and our services ("Services").

What and Why

We collect and use the following information to provide, improve, protect, and promote our Services:

Account Information. We collect, and associate with your account, the information you provide us when you use our services.

Our Services are designed in a simple and personal way so you can store your files, documents, photos, comments, messages, and so on. We store, manage, and related information to enable this.

Usage Information. We collect information about how you use the Services, including actions you take in your account (such as logging experience, taking photos, chatting, taking tests, creating). We use this information to provide, improve, and promote our Services, as well as to protect you as a MILO user.

Device Information. We also collect information from and about the devices you use to access the Services. This includes, for example, IP addresses. Your devices (depending on your settings) may also send location information to the Services. We use device information, for example, to detect abuse and to identify and troubleshoot bugs.

Basis for Processing Your Data. We collect and use the personal data described above in order to offer you the Services in a reliable and secure manner. We also collect and use personal data for our legitimate business needs.

With Whom

We may share information as described below, but we will not sell it to advertisers or other third parties.

Laws and Regulations and Public Interest. We may disclose your information to third parties if we determine that such disclosure is necessary to: (a) comply with applicable law, regulation, legal process, or adequate government request; (b) protect a person from death or serious bodily injury; (c) prevent fraud or abuse of MILO or our users; (d) protect MILO's rights, property, safety, or interest; or (e) perform an action taken in the public interest.

Managing your data is crucial to us and a responsibility we embrace. We believe your data should have the same legal protection whether stored in our Services or on your own computer's hard drive. We will adhere to the following principles for government data requests when we receive, review, and respond to government requests (including national security requests) for your data:

Be transparent

Fight blanket requests

Protect all users, and

Provide trusted services.

How

Security. We have a team dedicated to keeping your information secure and testing for vulnerabilities. We continue to work on developing more security features – in addition to two-factor authentication, encryption of files at rest, and alerts when new devices and applications are connected to your account.

User Controls. You can access, amend, download, and delete your personal data by logging into your MILO account.

Retention. When you sign up for an account with us, we will retain the information you store in our Services as long as your account exists or as long as we need it to provide you with the Services. If you delete your account, we begin purging this information after 30 days. But please note: (1) there may be some delay in deleting the information from our servers and stored backups, and (2) we may retain this information if necessary to fulfill our legal obligations, resolve disputes, or enforce our agreements.

Where

Worldwide. To provide you with the Services, we may store, process, and transmit data in Sweden and countries around the world, also outside the country where you live.

Data Transfers. When transferring data from the European Union, European Economic Area, United Kingdom, and Switzerland, MILO uses various legal mechanisms, such as agreements with our customers and subsidiaries, standard contractual clauses, and the European Commission's adequacy decisions about certain countries, where applicable.

Your Ability to Control and Use Your Data

You have control over your personal data and how they are collected, used, and shared. For example, you can do the following:

Delete your information in MILO accounts. In MILO, you can read more about how to delete files that are saved in MILO.

Change or correct personal data. You can manage your account and the content in it, as well as edit some of the personal data...

Objecting to the processing of personal data. Depending on the processing in question, you can request that we stop or limit the processing of your personal data.

To request deletion of your personal data, you need to terminate your account.

Changes

If we were involved in a reorganization, merger, acquisition, or sale of our assets, your data may be transferred as part of the deal. We will notify you (for example, by sending a message to the email address associated with your account) about such a transaction and outline your choices in such cases.

We may change this privacy policy from time to time and will publish the most recent version on our website. If a revision significantly reduces your rights, we will inform you.

Contact

Do you have questions or concerns about MILO, our Services, and privacy? Contact our data protection officer at info@changecollective.se. If they cannot answer your question, you have the right to contact your local data protection authority.